JAMIE MAURITZ JAMES One Elm Square, Unit L9-1 Andover, MA 01810 (508) 243-4100

April 20, 2012

Via UPS 2nd Day Air

AvSpecs Films ATT: Jeb Jayer 93 Forest Hill Way Manchester, NH 03109

RE: Slideshow for the Birthday of John Alden James

Dear Jeb:

Thank you so much for all your work. My husband loved the video and it was a huge surprise. You did a fantastic job.

Unfortunately, all of the enclosed DVDS are skipping and I was wondering if you could burn them again and re-send back to me.

The DVD was the best gift I could have gotten him. I was recommending you to everyone!

Thanks again.

Very truly yours,

Jamie Mauritz James